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Green and Black Cross gathers information about arrestees to help us liaise with solicitors and provide police station support. We may be able to give you an update on your friend if you call us.

It can be a long time before arrestees are able to make phone calls or contact solicitors, so please be patient!

Sometimes, police officers at the scene of the arrest will know which station they are going to take the arrestee to. They are not obliged to tell bystanders this information, but it can be worth trying – please let us know if you find out as it helps us to organise [police station support](#).

Many arrestees choose to call Green and Black Cross as their custody call, as this means we can contact solicitors and friends on their behalf. If your friend calls us from the police station then we will find out who they would like us to liaise with, and may be able to update you.

It may be possible to find out information by calling police stations directly, especially if you are a close family member of the arrestee. You can contact police stations by calling 101, or you may have better success by attending the police station in person if you know which station it is.

Do not contact police stations asking for a named individual unless you are **certain** that they would have given their name to the police, otherwise you risk giving their name away.